



Introduction

To grant a high-quality product/service and to achieve high customer satisfaction the company hereby defines its Quality Policy principles:

Customer/stakeholders focused attention

The Company is committed to understand all customers' requests and to plan all activities to satisfy them.

In the same way the Company will work in full compliance with the requests and requirements of:

- Reference Market
- Working country, by respecting local laws and regulations
- All stakeholders involved in critical processes

Processes approach

The Company identifies all activities and processes that have to be constantly planned, checked and improved and it grants an optimal resources allocation to do it.

The Company manages all processes in order to be univocal:

- Pursued goals and expected results
- All responsibilities linked to used resources

Leadership

The Company will assume the responsibility of the SGQ efficacy by making all needed resources available and by guaranteeing that all planned objectives are compatible with the context and strategic steering.

The Company will share the importance of SGQ and will actively involve all stakeholders by coordinating and supporting them.

Valutazione dei rischi e delle opportunità

The Company will plan its processes with a risk-based thinking (RBT) to carry out the most suitable actions to:

- Evaluate and contemplate all risks linked to the processes
- Take advantage and increase all identified opportunity

The Company will encourage an appropriate sense of proactivity in the risk management at all levels.

Coinvolgimento del personale e degli stakeholder

**POLITICA PER LA QUALITÀ****MOD-520**

The Company is aware that the staff and stakeholders involvement, together with the active participation of all collaborators, is a primary strategic element

The Company promotes the development of internal professional skills and the careful selection of external collaborations in order to equip themselves with competent and motivated human resources.

Miglioramento

The organization has the permanent goal of improving the performance of its SGQ.

The preliminary assessment of the risks and of the opportunities associated with business processes, the internal and external verification activities, and the management review are the tools that the organization puts in place to constantly improve.

The tool chosen for the Organization's persecution of its Policy is a Quality Management System compliant with UNI EN ISO 9001 ed. 2015.

Data firma approvazione

25/01/2017

Firma Direzione Generale per approvazione