QUALITY POLICY

MOD-520

Background

In order to ensure a product based on the maximum satisfaction of its customers, and more generally, of all stakeholders, the organization defines as reference principles of its Quality Policy:

Customer and stakeholder focused attention

The organization is committed to understanding the needs of customers and plans its activities to meet them fully.

Likewise, it operates in compliance with the demands and requirements:

- Reference market
- Of the country in which it operates, complying with laws and regulations
- Of all the parties involved in its critical processes

Process approach

The organization identifies the organizations's various activities as processes to be planned, controlled, and continuously improved, and activates resources to the best of its ability to carry them out.

The organization manages its processes so that they are unique:
- The objectives to be pursued and the expected results
- Related responsibilities and resources

Leadership

The organization assumes responsibility for the effectiveness of its QMS (Quality Management System), making available all necessary resources and ensuring that the planned objectives are compatible with the context and strategic directions of the organization.

The organization communicates the importance of the QMS and actively involves all stakeholders, coordinating and supporting them.
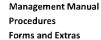
Risk and Opportunity Assessment

The organization plans its processes using a risk-based thinking (RBT) approach in order to implement the most appropriate actions to:
- Assess and address risks associated with processes
- Leverage and reinforce identified opportunities

Management Manual
Procedures
Forms and Extras

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QUALITY POLICY

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The organization promotes at all levels an appropriate sense of proactivity in managing its risks.

Staff and stakeholder engagement

The organization is aware that the involvement of staff and all stakeholders, combined with the active participation of all employees, is a primary strategic element.

It promotes the development of internal professionalism and the careful selection of external collaborations in order to provide itself with competent and motivated human resources.

Enhancement

The organization's ongoing goal is to improve the performance of its QMS.

The preliminary assessment of the risks and opportunities associated with business processes, the verification activities, internal and external, and management review are the tools the organization puts in place to continuously improve.

The tool chosen for the pursuit of its Policy by the Organization is a Quality Management System in accordance with UNI EN ISO 9001 ed. 2015.

Date signature approval	18/01/2022
Signature General Management for approval	

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Manual
Procedures
✔ Forms and attachments
Instructions
Flow charts

SSL Policy

MOD-520-A

Organization's SSL Policy

In order to ensure that the activity of the Organization is carried out in the protection of Health and Safety, not only in terms of conservation, but as an enhancement of the same, the Management defines as reference principles of its SSL Policy:

Commitment to prevention, hazard elimination and risk reduction	▪ The responsible management of the Site through the conduction of its activities in the full protection of Health and Safety of workers. ▪ The planning of investments necessary for the proper functioning of plant, machinery, equipment and all infrastructure in general. ▪ The endowment of its employees with infrastructure suitable for the activity to be carried out and all protective devices, personale and collective necessary with regard also to their ergonomic needs. ▪ The design and implementation of any changes, taking into account, as of primary importance, the safety aspects.
Commitment to the Law	▪ Compliance with the laws and regulations of the country of operation. ▪ The provision of training required by law, integrating it with respect to specific business issues.
Commitment to continuous improvement	▪ The systematic evaluation of site safety, through the implementation of a monitoring system, on the basis of which continuous improvement actions are implemented. ▪ Promoting the continuous improvement of health and safety conditions at the site, ensuring full compliance with laws and regulations beforehand.
Consultation and participation of workers and third parties	▪ Information, training and awareness-raising for all personnel on the safety management system and its application within the organization. ▪ The promotion at every level, with an adequate degree of security, of a widespread sense of proactiveness so that a process of sharing tends to improve the awareness of the role that everyone plays. ▪ Communication with customers, vendors, contractors and the public to improve site safety. ▪ Communication with appropriate public authorities to establish and update emergency and security procedures.

The tool chosen for the pursuit of its policy by the organization is a Safety Management System in accordance with the UNI ISO 45001 ed. 2018.

Approved by DIR	
Approval date:	18/01/2022
Nominative:	Francesco Lenti
Firm:	